

2004 - 2009 Cadillac XLR: Service Bulletin: #PIC5426: Navigation System Identifies Destination Location On Opposite Side Of Road

#PIC5426: Navigation System Identifies Destination Location On Opposite Side Of Road - (Feb 22, 2011)

Subject: Navigation System
Identifies Destination
Location On Opposite
Side of Road

Models:

- 2006-2011 Cadillac
DTS
- 2007-2009 Cadillac
SRX
- 2005-2011 Cadillac STS
- 2004 - 2009 Cadillac
XLR
- 2007-2011 Chevrolet
Avalanche, Silverado,
Suburban, Tahoe
- 2005 - 2011 Chevrolet
Corvette
- 2007-2011 GMC Sierra,
Yukon, Yukon XL,
Denali, Denali XL
- 2007-2009 HUMMER
H2

2005-2008 Pontiac
Grand Prix

Equipped with
Navigation Radio

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

A customer may comment that when their navigation system says they are arriving at their destination, it says and displays on the map that this destination is on the opposite side of the road from its physical location. The customer or dealer may have compared with other vehicles and found that like vehicles operate in this way and other non-similar model vehicles may or may not define the destination location accurately. The results of comparison with other GM product is dependent on which navigation system any given vehicle has in it. The PI only applies to the models listed.

Recommendation/Instructions:

Make no repair attempts for this issue. The supplier has reviewed this concern and determined it will only occur in the area of Lampasas, TX. This was due to a mapping error that will be corrected in future model year vehicles. No parts should be swapped or replaced for this concern.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be

performed.

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